

Welcome to



Whiskers

LODGE

Whiskers Lodge at Wallingford

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Welcome to Whiskers Lodge

We're so glad you're here.

Whiskers Lodge was created with a simple idea: your cat's time away from home should feel calm, safe, and genuinely cared for. Every detail of our space and our approach is designed around feline comfort, from quiet routines to thoughtfully designed suites.

Whether this is your cat's first stay or one of many, our goal is the same: to create an environment where they can settle in, feel secure, and be cared for with intention.

We know leaving your cat in someone else's care is a big decision. We take that trust seriously.

Our Approach to Care

At Whiskers Lodge, care is built on three principles:

Calm environments

Cats thrive in spaces that feel predictable and low-stress. Our routines are consistent, our spaces are quiet, and we move at your cat's pace.

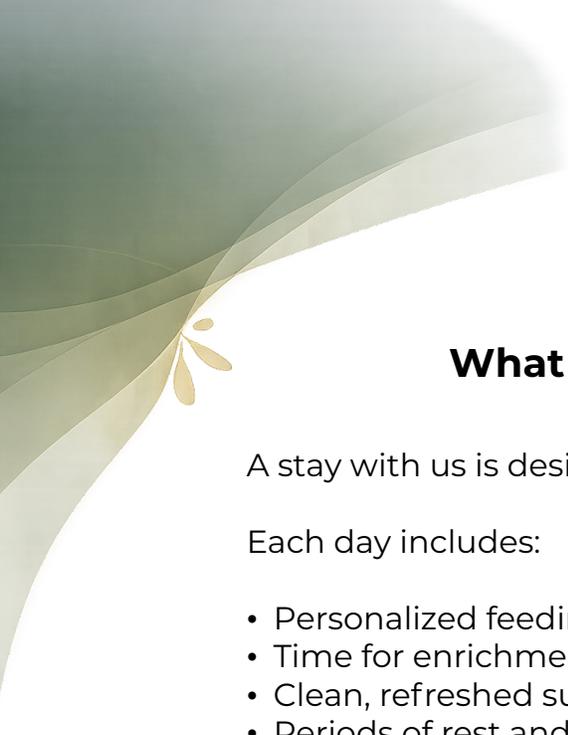
Individual attention

Every cat is different. Some are social and curious, others prefer to observe and take their time. We adjust our approach to meet each cat where they are.

Thoughtful observation

We closely monitor eating habits, litter box use, behavior, and overall comfort. Small details matter, and we pay attention to them.





What Your Cat's Stay Will Feel Like

A stay with us is designed to feel steady and predictable.

Each day includes:

- Personalized feeding and wellness checks
- Time for enrichment, play, or quiet companionship
- Clean, refreshed suites
- Periods of rest and uninterrupted quiet

Some cats settle in right away. Others take time. Both are completely normal.

We allow your cat to acclimate at their own pace, without pressure.

Preparing for Your Cat's Stay

To help your cat feel comfortable and maintain consistency, we recommend:

Bring:

- Your cat's regular food
- Medications
- A small comfort item from home (optional)

Helpful to know:

- Familiar scents can help ease transitions
- Keeping routines consistent supports adjustment
- Clear instructions allow us to mirror care from home

If you have any questions ahead of your stay, we're always happy to walk through details with you.

Communication During Your Cats Stay

We know how important it is to feel connected while you're away.

During your cat's stay, you'll receive updates through ProPet—the same system used for your booking. These report cards are designed to give you a clear, consistent view into your cat's experience.

Updates include:

- Photo check-ins
- Notes on behavior, comfort, and activity
- Eating habits and general wellbeing

Our goal is simple: you shouldn't have to wonder how your cat is doing.

Health & Safety

Your cat's safety and wellbeing are our top priorities.

The Lodge is designed with multiple layers of care and security so you can feel confident your cat is in a safe, well-monitored environment.

Secure, monitored environment

Our facility is protected by a professionally monitored ADT security system, known for rapid emergency response. All suites and common areas are also supported by camera monitoring for consistent oversight.

Close proximity and on-call support

We live less than 10 minutes from the lodge and are always reachable. If anything unexpected arises outside of regular hours, we can respond quickly in person.

Trusted veterinary partnership

We partner with Phinney Veterinary, just minutes away. If a medical concern arises, we can coordinate care quickly with a trusted team.

Daily care and observation

We monitor eating, litter box habits, behavior, and overall comfort throughout each stay, allowing us to notice and respond to even small changes.

If anything requires attention, we will contact you right away and walk through next steps together.



A Thought About First Stays

It's normal for cats to experience a range of reactions in a new environment.

They may feel:

- Curious
- Reserved
- Quiet
- More observant than usual

This is part of their adjustment process.

Our role is to provide a steady, reassuring presence and give them the space they need to settle in comfortably.

We're Here for You

If you ever have questions before, during, or after your cat's stay, please reach out.

We're here to support both you and your cat—every step of the way.

