

*Policies & Care Standards*



# Whiskers

## LODGE

**Whiskers Lodge at Wallingford**

4250 Aurora Ave N, A108  
Seattle, WA 98103

(253) 293-6188

## **Thoughtful care, clearly defined**

At Whiskers Lodge, our policies are designed to support a calm, safe, and medically responsible boarding experience.

### **Daily Care & Routine**

Minimum of 45 minutes of out-of-suite enrichment daily

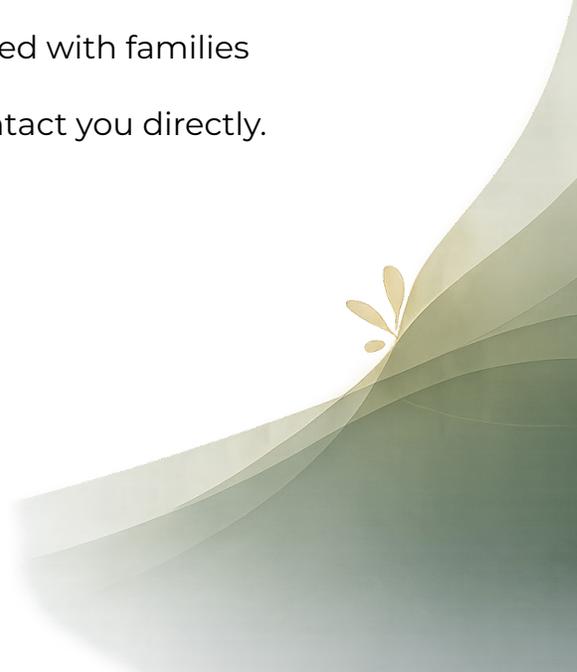
- Additional supervised playtime when time allows
- Optional one-on-one enrichment sessions available
- Consistent routines to support comfort and reduce stress

Each cat's care is adjusted based on their personality, energy level, and comfort.

### **Monitoring & Communication**

- Daily observation of eating, litter box habits, and behavior
- Real-time care logging through ProPet
- Report card updates with photos and notes shared with families

If anything falls outside of normal patterns, we contact you directly.





## **Health & Vaccination Requirements**

- FVRCP and Rabies vaccinations are required
- Vaccination records are verified prior to boarding
- All records and care notes are securely maintained in ProPet

## **Medication & Medical Support**

### **We are able to administer:**

- Oral medications
- Topical medications
- Subcutaneous injections (Soon)

### **All medications are:**

- Logged with time, dosage, and staff confirmation
- Administered according to provided instructions

## **Illness & Veterinary Care**

### **If a health concern arises:**

- Your cat is moved to a dedicated isolation suite
- You are contacted promptly
- Care is coordinated with your primary veterinarian or our partner clinics

We partner with Phinney Veterinary apart of Cara Family Veterinary, located just minutes from the lodge, to ensure timely and trusted care.

## **Cleaning & Sanitation**

We follow sanitation standards aligned with King County kennel licensing:

- Daily suite cleaning and refresh
- Full deep cleaning between guests
- Hospital-grade disinfectants and high-temperature laundering

All suites are constructed with sealed, non-porous materials to support thorough sanitation.

## **Stress-Reducing Environment**

Our lodge is intentionally designed to support feline wellbeing:

- Private suites with separate zones for rest, food, and litter
- Quiet, pod-based layout to reduce noise
- Soft ambient sound and controlled lighting
- Predictable daily routines

Cats are always allowed to observe, retreat, or engage at their own pace.

## **Handling Philosophy**

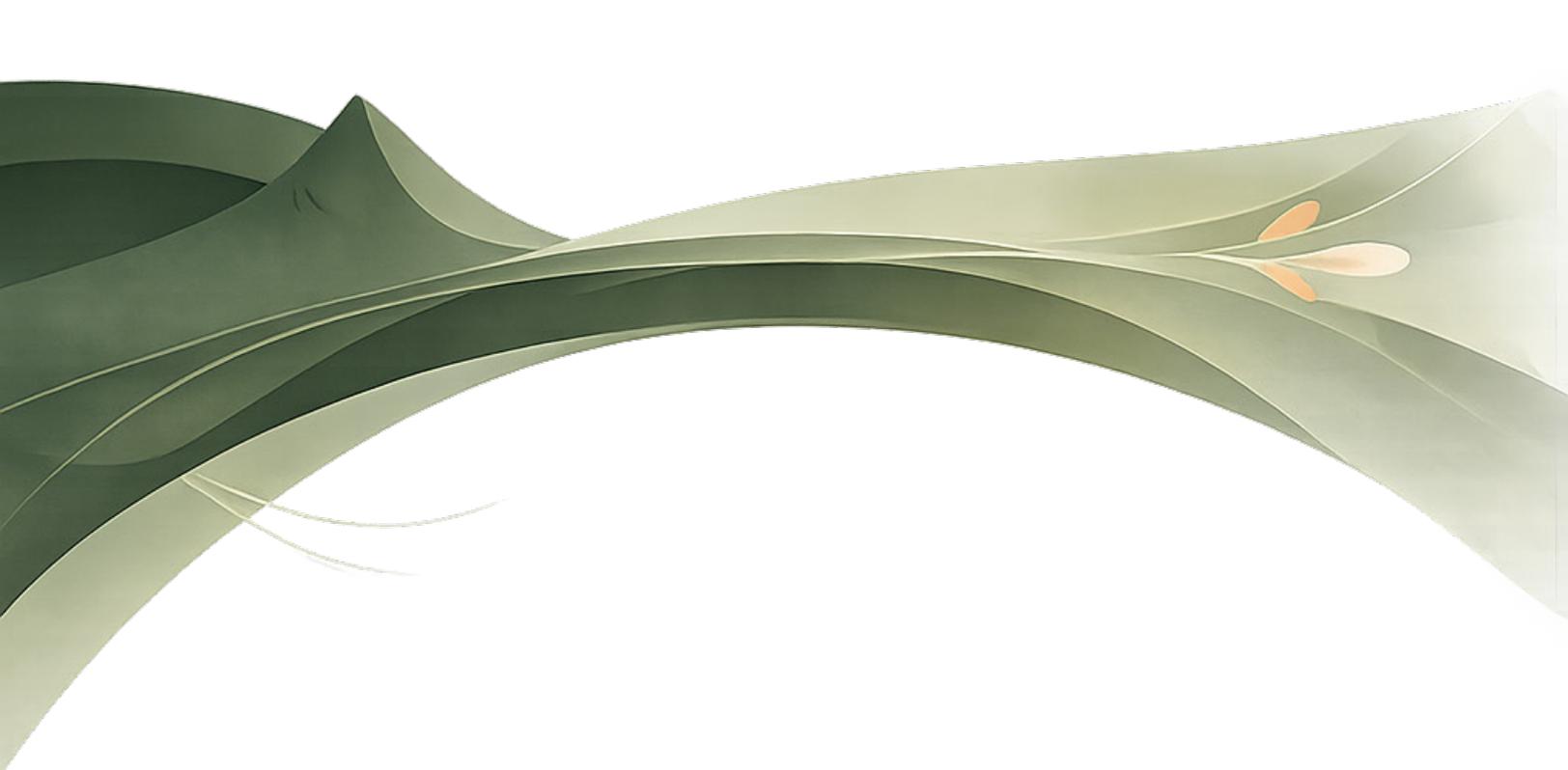
Our care team follows a feline-centered, fear-free approach:

- No forced interaction
- Respect for body language and stress signals
- Calm, low-pressure introductions
- Positive reinforcement through play and enrichment

We prioritize trust, choice, and comfort in every interaction.

## **Safety & Security**

- ADT professionally monitored security system
- Interior camera coverage throughout the lodge
- Rapid-response protocols in place
- On-call support with quick in-person response when needed



## **Our Commitment**

Every detail of Whiskers Lodge—from our routines to our environment—is designed to support your cat's wellbeing.

Our goal is simple: safe, thoughtful, and consistent care you can trust.

